



CHUCK e. FOCUS

Week 35 – August 31, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2017	2018	YOY
1. Lake Charles, LA #709	\$12,943	\$24,794	91.6%
2. San Antonio, TX #098	\$24,383	\$42,322	73.6%
3. Ann Arbor, MI #334	\$13,718	\$22,983	37.5%
4. N. Kansas City, MO #747	\$17,674	\$28,825	63.1%
5. Burlington, WA #338	\$19,367	\$31,583	63.1%
6. Bellevue, WA #305	\$26,369	\$40,656	54.2%
7. Lynnwood, WA #624	\$22,251	\$34,206	53.7%
8. Dearborn, MI #359	\$22,546	\$34,478	52.9%
9. Superior, CO #711	\$14,384	\$21,611	50.2%
10. Brentwood, CA #783	\$23,386	\$34,850	49.0%



FOR ALL YOU DO!



southeast

Steven Droke is one of the most reliable Cast Members who is part of team Kokomo #341! He is the #1 go-to guy in our Kitchen. His pizzas are always a perfect 10, and his kitchen is ALWAYS spotless! Knowing families get to enjoy his pizza is the best feeling ever to him. Thank you Steven, for all you do!

Brooke Ragland is someone who can always put a smile on everyone's face! With being part of the Chuck E. family in Avon #674 for just 9 months, she has already made her mark with the team. She is a true pleasure to work with, and her energy is contagious. Brooke ensure that every Birthday is a perfect 10, and she makes every child feel special. Thank you Brooke, for all that you do!



southeast



a&b moments...

I really wanted to just email about how great the service was I received. Although my daughter is especially young, she still loves this place so much! We ended up having a late night and got to this location 1 hour before it closed, although it was late the employees promptly got our pizza out and served us fast and efficiently so we had enough time to play games and have fun with our daughter. We were especially grateful for that, thank you for having such a great location

Western Region
Victorville, CA #356
RVP Jim Brawley
DM Arshad Khan
GM Pamela Guerrero

Last night we celebrated our son's 9th birthday as a family at your Hickory, NC site because our son chose Chuck E. Cheese. We played games and had dinner. My husband and I both noticed one employee kept going above and beyond the entire 3 hours we were there. He wiped tables, helped guests, fixed a machine, interacted with guests, cleaned some more, threw out tickets and helped with Chuck E.'s appearances. Keyontae Lane went above & beyond with a smile, friendliness, and hard work. Great employees like that deserve compliments. Thank you Keyontae, we appreciate you!

Southeast Region
Hickory, NC #382
RVP Bill Eich
DM Hashem Saadat
GM Carla Kirk
Cast Member Keyontae Lane



I just wanted to take a moment to write about the most amazing experience we had at Chuck E. Cheese for my son's 5th birthday party. We could not have been more happy with the way everything turned out. The Chuck E. Cheese Manager Marie was so sweet and made sure everything was perfect. The kids and parents had a blast. Can't wait to go back again, thanks so much!

Northeast Region
Glen Burnie, MD #474
RVP Chris Kelly
DM Michael Svoboda
GM Marie Mobuary

anniversaries 20+ YEARS

30 YEARS
Andrew Biar
Core Cast Member ~ 942

15 YEARS
Julia Hernandez ~ 635

10 YEARS
Martha Alonso ~ 074

5 YEARS
Micah Miller ~ 038
Michael Pounds ~ 050
Rodney Heuglin ~ 111
Jose Villalobos ~ 339
Rosa Galan ~ 377
Brandon Coates ~ 390
Myranda Rodriguez ~ 520
Kia Douglas ~ 658
Andrea Lane ~ 722
Jessica Peters ~ 799
Vickie Hazard ~ 841

sales contest

The promo cups are flying out the door!
Check out these leaders so far!

Leading Restaurants Per District

Cindy Light

1. La Mirada, CA #447

Arshad Khan

1. Victorville, CA #356

Wayne Casey

1. Boise, ID #959

Patricia Cedillo

1. Hemet, CA #376

Tim Kerum

1. Garden Grove, CA #422

John Chudzinski

1. Layton, UT #114

Steve Charlebois

1. Santa Maria, CA #761

Frank Cassar

1. Regina, SK #872

Tony Reynolds

1. Olympia, WA #300

Todd Bell

1. Joplin, MO #749

Louis Deignan

1. Las Cruces, NM #307

Adam Shafran

1. Redwood City, CA #108

Denny Lynch

1. Lincoln, NE #568

Chad Estrada

1. Troy, MI #826

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Mansfield, OH #746

Shawna Vazquez

1. Albany, NY #520

Dan Bessemer

1. Lancaster, PA #540

Mike Svoboda

1. Salisbury, MD #771

Yuri Pena

1. Bronx, NY #523

Angela Brewer

1. Bloomington, IL #345

Troy Watring

1. Crystal Lake, IL #053

Ali Elali

1. Sharonville, OH #738

Richard Balboni

1. Dartmouth, MA #751

Eric Montes

1. Sioux City, IA #656

Susan Jensen

1. Charleston, WV #628

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. West Allis, WI #843

Eric Bargas

1. Texarkana, TX #570

Nestor Rivera

1. Tallahassee, FL #680

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. San Ant Bandera, TX #593

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Gulfport, MS #562

Jim Hamblen

1. Chattanooga, TN #969

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. Sherman, TX #857

Joe Risnear

1. Macon, GA #614

Michele Beavan

1. Bowling Green, KY #567

Maurice Chandler

1. Columbus, GA #869

Leading Restaurants per Region

Southeast Region

1. Boynton Beach, FL #781
2. Bowling Green, KY #567
3. Hialeah, FL #424

Northeast Region

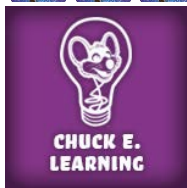
1. Deptford, NJ #481
2. Flushing, NY #647
3. Lancaster, PA #540

Western Region

1. Layton, UT #114
2. Hemet, CA #376
3. Grand Junction, CO #708

Leading Restaurants Company Wide

1. Deptford, NJ #481
2. Flushing, NY #647
3. Lancaster, PA #540
4. Layton, UT #114
5. Hemet, CA #376

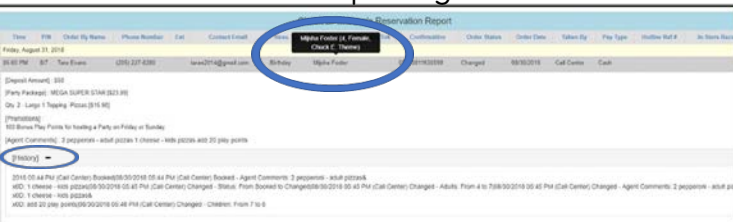


BIRTHDAY DISPLAY

There is a lot of information on our Birthday reservation pages, so we have been working to clean it up and make it easier to digest!

When you hover over the Birthday Star's name on the reservation page, their gender, age, and party theme will display! (that cleans up 3 columns right there)

Don't worry, the age is still displayed on the page when printing!



All historical information; changes to # of kids, # of pizzas, booking/confirmation, etc. have always been displayed, but is now "hidden" under a collapsible dropdown under 'history'

When you click the '+' next to history, all logs of information collected/changed is displayed.

Don't worry, the numbers shown above the history portion are always the most updated numbers and are reliable enough to use without referencing the history, additionally, any relevant agent comments and all store comments are always displayed as well

What other enhancements would YOU like to see on the birthday page? Let us know at learning@cecentertainment.com



MERCHANDISE UPDATES

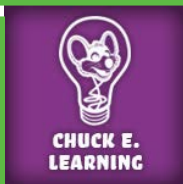
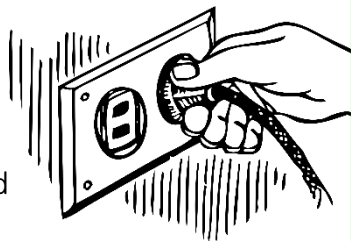
Due to an increase in product cost, item #58266 \$0.99 CEC Giant Coloring Book has been moved and will now sell for \$1.99



RISK management

Tip of the Week:

Ensure that all electrical outlets that are not in use have protective childproof covers placed in them.

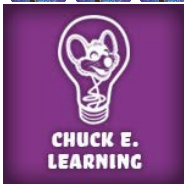


Grand Re-openings



EL PASO, TX #852





RUBY Pin earners



Team Fairfax is proud to announce their first Ruby Pin earner, Sadiya Ahmed! Her pin is well deserved and earned, going above & beyond to make sure the party runs smoothly and she connects with the birthday stars to make them feel special like they are number one on their special day. Here are some of the comments Party Parents are leaving!

- ~ Sadiya was awesome! So accommodating and helpful. She truly wanted my son to enjoy his special day. ~
- ~ Sadiya was very attentive and great as a host! ~
- ~ Sadiya was fantastic ~



Liz

Jen

Jalixa

Richard Balboni and Team Attleboro #464 could not be more proud of their 3 top Party Servers! Elizabeth Vasquez, Jennifer DeCarvalho, and Jalixa have EACH achieved Ruby Status; its time to CELEBRATE! With a combined 8 years of experience between these 3 ladies, they have managed to make Party Parents in the Massachusetts area very happy. By always playing with the birthday kids to make sure they always feel special, and always giving 100% attention to their party and the parents, these Ruby Pins have been very well deserved by Liz, Jen, and Jalixa. Here are some of the comments left by Party Parents:

- ~ Jalixa our Party Host was amazing! She was extremely attentive, super nice, and such a pleasure. She made our birthday party extra special. ~
- ~ Service from the Party Server was very hospitable. For the kids and the adults. I highly recommend her hosting a children's party at Chuck E. Cheese. ~
- ~ Our host was very accommodating and went above & beyond to make sure we had a great time. Thank you Liz! ~
- ~ Just had a birthday party for my son. The host Liz was great, she assisted us in every way. ~
- ~ I loved everything about it! My son had a blast and my host Jen was amazing! She was very helpful and great even though it was busy. ~
- ~ Everything was great from start to finish. Jen was always helpful! ~



DELIVERY PIZZA BOXES



Please remember – we have 2 different sizes of pizza boxes!

Large 14" – For Medium and Large Pizzas
X-Large 16" – For XL Pizzas



Please ensure you have inventory of BOTH sizes of boxes and are using the right sized box for each of your food items when ordered.

If you have any questions, please contact purchasing at purchasing@cecentertainment.com



FIREARM POLICY

As a reminder to all Managers and Cast Members, please review Chuck E. Cheese's Firearm Policy.

CEC strictly prohibits guests and/or employees from entering the premises with a weapon (whether concealed or openly displayed). The only exception to this policy is for law enforcement officers who are in uniform or who provide proof of their status, including a badge and photo identification.

With respect to plain clothes law enforcement officials, please train all of your Managers and Cast Members who may work Kid Check that, if they see that a guest who is seeking to enter the restaurant is openly carrying a weapon, they should call the Manager on duty immediately. The Manager should then ask if the guest is a member of law enforcement, and if he or she replies yes, ask the guest to please show a badge and a photo identification that shows that he or she is a member of law enforcement. Once the law enforcement official produces both forms of identification, he or she should be allowed to enter the restaurant.

CHUCK E. CHEESE'S

HOT JOBS



General Manager

668 ~ Jonesboro, AR
357 ~ Lakewood, CA
367 ~ Ladera Heights, CA
414 ~ Murrieta, CA
461 ~ West Hills, CA
761 ~ Santa Maria, CA
702 ~ Greeley, CO
710 ~ Aurora, CO
711 ~ Superior, CO
759 ~ Dover, DE
430 ~ Tampa Carolwood, FL
436 ~ Clearwater, FL
778 ~ Naples, FL
456 ~ Skokie, IL
931 ~ Southbend, IN

770 ~ Frederick, MD
323 ~ Flint, MI
326 ~ Lansing, MI
472 ~ Manchester, NH
489 ~ Wayne, NJ
526 ~ Syracuse, NY
646 ~ New Hartford, NY
649 ~ Howard Beach, NY
064 ~ Charlotte, NC
450 ~ Snyder Plaza, PA
763 ~ Greensburg, PA
383 ~ Spartanburg, SC
074 ~ Antioch, TN
416 ~ Arlington, TX
854 ~ Grapevine, TX
114 ~ Layton, UT

Tech Manager

669 ~ Rogers, AR
108 ~ Redwood City, CA
419 ~ Rancho Cucamonga, CA
768 ~ Pinole, CA
788 ~ Escondido, CA
601 ~ Jonesboro, GA
729 ~ Atlanta, GA
946 ~ Ft. Wayne, IN

412 ~ Catonsville, MD
771 ~ Salisbury, MD
566 ~ Hattiesburg, MS
568 ~ Lincoln, NB
499 ~ Hicksville, NY
641 ~ Bronx Terminal, NY
649 ~ Howard Beach, NY
039 ~ Charlotte, NC

637 ~ Greensboro, NC
738 ~ Sharonville, OH
536 ~ Erie, PA
383 ~ Spartanburg, SC
854 ~ Grapevine, TX
928 ~ Midland, TX
071 ~ Dale City, VA
305 ~ Bellevue, WA

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



peter piper pizza.

interested in a peter piper opportunity?

General Manager
General Manager

Miami/Central Plaza, FL #1271
Sierra Vista, AZ #1250

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions